Mission and Vision

MISSION
To deliver accurate and timely benefits to its participants and ensure the Trust Fund’s safety, integrity, and growth.

VISION
To be an independent, leading edge, financially sound, well-governed, and transparent pension plan.

ABOUT THE SAN DIEGO CITY EMPLOYEES’ RETIREMENT SYSTEM (SDCERS)

SDCERS was established in 1927 by the City of San Diego to provide retirement, disability and death benefits to its participants. Now, more than eighty years later, SDCERS provides a comprehensive range of member services to more than 20,000 active, retired, and deferred members from the City of San Diego, the San Diego Unified Port District, and the San Diego County Regional Airport Authority.

A 13-member Board of Administration is responsible for the prudent administration of the benefits and oversees the investment portfolio for the system’s trust fund. Board meetings are open to the public; a schedule of these meetings is available at www.sdcers.org.

ABOUT OUR PRIORITIES

Each year, SDCERS’ Board of Administration and staff leadership agree on a set of top priorities that support our Mission and Vision statements. In turn, the SDCERS management team develops a list of action plans to support those priorities.

These action plans are typically above and beyond the regular daily business conducted by staff, and may take more than one year to complete. The number of priorities and supporting action plan items in any given year is based on the needs of the organization, the Board of Administration, and the participants in SDCERS. The following page shows SDCERS’ priorities and action plan for FY 2019.

We look forward to sharing a report card on how we did at the end of the fiscal year.
Priorities and Action Plan for Fiscal Year 2016

**PRIORITY ONE: CONTINUED PURSUIT OF EXCELLENCE IN SERVING OUR MEMBERS**

- Redesign Website to Improve Member Access to Online Services and Information
- Increase Member Portal Registrations to 90% of All Members
- Post Member “How-To” Video on SDCERS’ Website
- Identify and Implement Process Improvements for Internal Workflow
- New Member Process

**PRIORITY TWO: CONTINUED FOCUS ON DATA ACCURACY AND SYSTEM INTEGRITY**

- Information Technology Risk Assessment
- Develop Privacy Program
- Update Non-Financial Membership Data

**PRIORITY THREE: CONTINUED PURSUIT OF INVESTMENT PROGRAM EXCELLENCE**

- Conduct Asset Liability Study
- Conduct Risk Assessment
- Evaluate Retail Banking Relationship

**PRIORITY FOUR: CONTINUED LEADERSHIP IN PENSION SYSTEM GOVERNANCE**

- Operational Compliance Reporting
- SDCERS Recognition
- Employee Engagement Survey
- Onboarding New SDCERS Employees
- Staff Member Training Calendar
- Workplace Security